



**Seattle Human Services Department  
Communities Supporting Safe and Stable Housing**

Advisory Council Meeting  
September 15, 2011  
3:00 to 5:00 p.m.

Rainier Community Center  
4600 38<sup>th</sup> Avenue South

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**Final Agenda**

**Moving to a System That Sets Goals and Measures Success**

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|------|--|----------------------------------|
| I.   | Welcome and Introductions  | Andrea Akita                     |
| II.  | Recap: August 18 <sup>th</sup> Meeting   | Andrea Akita                     |
| III. | Defining and Measuring Success:<br>How do we know we're making a difference?   |                                  |
|      | <ul style="list-style-type: none"><li>• Performance Measures &amp; HEARTH</li><li>• Small Group Discussion</li></ul> | Sola Plumacher<br>& Andrea Akita |
| IV.  | Observations, Comments and Thoughts  |                                  |
| V.   | Next Steps, Adjourn  |                                  |

Presentation materials and meeting summaries for the Advisory Council will be posted on the Seattle Human Services Department's Initiatives web page:  
<http://www.seattle.gov/humanservices/initiatives.htm>